



## **Terms and Conditions:**

By submitting your cards to Wizard Grading Inc. ("we," "us," or "our"), you agree to the following terms and conditions:

1. **Card Submission Requirements:**  
All cards sent to us must be placed in top loaders with penny sleeves or one-touch holders. Cards not meeting these requirements, or cards submitted in playing sleeves (with or without comfort fit), will be returned to the customer at the customer's expense and will be charged according to the selected service.
2. **Liability for Lost or Damaged Cards:**  
Wizard Grading Inc. is not responsible for any cards lost or damaged during receiving or shipping through mail or courier services selected by the customer. It is the customer's responsibility to file any insurance claims directly with the respective courier.
3. **Final Grading Decisions:**  
Wizard Grading Inc.'s grading decisions are final. If a customer disputes a grading, they may resubmit the card under the selected service at their own expense. There is no guarantee of a revised grade. If there is a mistake in labeling by our team, we will correct it at our cost, excluding shipping fees. Customers have 30 days to re-submit faulty-labeled items.
4. **Exclusion of Certain Cards:**  
As an MTG specialist, Wizard Grading Inc. will not grade the following cards: JIHAD, STONE-THROWING-DEVILS, CRUSADE, IMPRISON, INVOKE PREJUDICE, CLEANSE, and PRADESH GYPSIES. Any cards of this nature will be returned to the customer and charged for the selected services.
5. **Authentication Services:**  
We authenticate cards and autographs for an additional \$5 fee on top of the selected services. Altered cards, such as artist proofs or artist alternates, will not be graded and will be returned to the customer, subject to a charge. If you wish to authenticate an autograph, please indicate this on the submission form along with the card name.
6. **Liability During Grading Process:**  
Wizard Grading Inc. does not take any liability for loss or damage of cards during the grading process.
7. **Submission Form Requirements:**  
If submitting via email, ensure a physical copy of the completed form is included with your cards. The form must be filled by hand, and English card names must be used.
8. **Re-Slabbing Policy:**  
We accept slabs from other grading companies. However, Wizard Grading Inc. will only re-slab cards that we believe have a higher grade. Re-slabbing will incur a fee of \$20.
9. **Encapsulation Services:**  
Cards sent for encapsulation must be legitimate, authentic cards. Any cards deemed not authentic will be returned and charged according to the selected service. We do not provide grade or NFC verification with this option.
10. **Confirmation of Submission:**  
Upon receiving your submission, Wizard Grading Inc. will send an email confirming receipt of your package. Turnaround times will begin the next business day, excluding weekends and statutory holidays in Ontario, Canada.
11. **Use of Images for Publicity:**  
By submitting your cards to us, you grant Wizard Grading Inc. permission to use images of your graded items for social media and publicity purposes. Your personal information, including names, will be kept private.
12. **Counterfeit or Altered Cards:**  
Cards that we believe may be counterfeit, altered, or modified in any way will be rejected from our services and returned, with an explanatory letter. The customer will be charged according to the selected service.
13. **Payment Terms:**  
We accept E-transfer as the only method of payment. Submission orders will only be processed once payment has been fully cleared.
14. **Mailing Address:**  
All submissions must be mailed to Wizard Grading Inc. at: 9-115 Avenue Rd., Richmond Hill, Ontario L4C 9N2, Canada.
15. **Card Size and Limits:**  
We currently grade only standard-sized cards. Alpha/Beta/Unlimited and Revised edition rule booklets, oversized cards, and booster packs cannot be graded at this time.
16. **Submission Limits:**  
We grade up to 20 cards per submission. For submissions exceeding 20 cards, please contact us for availability and service charges.
17. **Customs and Import Duties:**  
Customers located outside of Canada are responsible for any customs fees, import duties, or taxes.
18. **Operating Hours:**  
Wizard Grading Inc. operates Monday through Friday from 9:00 AM to 5:00 PM Eastern Standard Time and is closed on statutory holidays in Ontario, Canada.
19. **No Liability for Inaccuracies:**  
Wizard Grading Inc. does not accept any liability for inaccuracies, errors, or counterfeit items that are beyond our control.
20. **No Liability for Misrepresentations:**  
Wizard Grading Inc. does not accept any liability for misrepresentations made by you or your company to anyone associated with Wizard Grading Inc.
21. **No Warranty on Value or Future Potential:**  
Wizard Grading Inc. makes no warranty as to the current or future value of any items we grade or encapsulate.
22. **Void Certification Upon Opening:**  
Breaking open a Wizard Grading Inc. holder will void the certification of that card. Wizard Grading Inc. will have no liability for any damage to the card.
23. **Contact Information:**  
Any questions, comments, or inquiries can be sent to: wizardgrading@gmail.com
24. **Changes to Terms and Conditions:**  
These terms and conditions are subject to change by Wizard Grading Inc. at any time without prior notice.
25. **Agreement to Terms:**  
By submitting cards to Wizard Grading Inc., you agree to all terms and conditions listed above.